



# 2025

## NSNZ ANNUAL REPORT



Creating safe, resilient, and connected communities.  
0800 4 NEIGHBOURS | [neighbourhoodsupport.co.nz](http://neighbourhoodsupport.co.nz)

# A MESSAGE FROM OUR CEO

Kia ora koutou,

This past year has been one of strengthening connections, expanding networks, and identifying new opportunities. We've listened closely to what membership means to you and worked to streamline processes that create the best possible support for our member organisations.

While no two organisations operate exactly the same, our purpose remains consistent- to equip members with the tools needed to do what you do best and encourage the sharing of ideas and initiatives to inspire others. We recognise that time and resources are limited for everyone, including our national team, bringing members together through our monthly kōrero ensures ideas, insights and inspiration are shared and issues aired in a supportive and friendly space.

External pressures continue to challenge us all, particularly funding uncertainty, increasing expectations from funders, and the widening gap between desired outcomes and available resources. Policy alignment, volunteer retention, and community perception also shape your day-to-day work. We continue to advocate on your behalf, raise awareness, and share knowledge to help ease these pressures.

This year has seen key developments that strengthen our collective impact. An Impact Statement was created to articulate and measure the difference we make across Aotearoa and to ensure compliance alignment with Police business for funding accountability. A Community Partnership Programme initiative established, connecting us with like-minded organisations is already showing strong potential. Brand Consistency and promotion, as always priority to ensure we remain recognised and trusted as leaders in building safer, more connected, and resilient neighbourhoods.

Our core business remains unchanged: building safer, connected, and resilient communities. Through our sustainable model, we continue to lead nationally in this space. We remain committed to strengthening partnerships and increasing visibility while maintaining brand consistency. Supporting coordinators and volunteers with relevant, practical resources. Growing community trust by upholding our reputation as a credible, reliable brand.

Like many of you, we face uncertainty with funding, navigate daily challenges, and seldom have a “quiet day.” Despite this, our passion and vision remain unwavering. Everything we do is in good faith — to support, connect, and empower our neighbourhoods.

Our small but mighty team continues to punch above weight, supporting 70 member organisations nationwide and managing a 42% increase in website use. We also continue to grow in social media reach, and in the past six months alone, our members have spent 2157.5 hours upskilling themselves and 2844 hours upskilling community!

Looking ahead, we will continue exploring opportunities that bring genuine value to your work, particularly around strengthening member engagement and enhancing core systems, including improved database management and communication tools.

My heartfelt thanks to The NSNZ Board for guidance and governance, our staff for passion and perseverance, the generosity of funders, volunteers, and partners for trust and collaboration, New Zealand Police, for valuing our contribution and providing vital financial support through PNHQ, Fire and Emergency New Zealand (FENZ), with whom we share a strong focus on education and prevention, and our local partners and stakeholders across the nation. Together, we have built a strong and trusted brand.

Our ongoing goal is to continue improving our practices, grow our presence, and ensure Neighbourhood Support is consistently promoted and easy for members to engage with.

Thank you for your continued trust and support. Together, we will continue to support safer, more caring, and better-connected communities.



**Louise Grevel, Chief Executive Officer**

# CHAIR'S REPORT

This year, Neighbourhood Support New Zealand has continued to flourish—growing in strength, reach, and purpose. Across the motu, communities are connecting, supporting, and caring for one another in new and inspiring ways, and our organisation remains at the heart of that movement.

Our achievements this year are a testament to the dedication of many. At the forefront is our CEO, Louise Grevel, whose admirable passion and energy radiate through everything she does. Her leadership, supported by a hardworking and capable national team, has ensured that Neighbourhood Support continues to evolve and thrive in an ever-changing environment.

A major focus for the Board this year has been our governance framework. We undertook the significant task of developing a new Constitution, ensuring it reflects both the modern environment in which we operate and the values that define our organisation. With the strong support of our membership, we successfully re-registered Neighbourhood Support New Zealand as an Incorporated Society under the new legislation—a vital milestone that strengthens our foundation for the future.

I would also like to acknowledge the commitment and expertise of my fellow volunteer Board members, who bring wisdom, governance strength, and genuine care for our mission. Their hard work behind the scenes—guiding strategy, supporting partnerships, and ensuring accountability—has been essential to our continued success. It is a privilege to serve alongside such a dedicated and talented group of people.

Across Aotearoa, our volunteers, coordinators, and community partners continue to demonstrate the power of connection. Whether responding to local challenges, fostering neighbourhood ties, or celebrating shared achievements, they remind us that when we nurture connection, our communities truly flourish.

As Chair, I am immensely proud of all we have achieved together. My heartfelt thanks go to everyone who contributes to this network—our members, funders, partners, staff, and volunteers. Together, we are creating safer, stronger, and more connected communities.

Looking ahead, with the continued leadership of Louise, the dedication of her team, the guidance of our committed Board, and the steadfast partnership of New Zealand Police, I am confident that Neighbourhood Support New Zealand will continue to flourish and strengthen the spirit of connection that defines us.



**Claire Steer, Board Chair**

# TREASURER'S REPORT

## STATEMENT OF FINANCIAL PERFORMANCE

For the Year Ended 30 June 2025

**Actual 2025**

### Revenue

Donations, fundraising and other similar revenue	\$23,238
Government service delivery grants	\$705,380
General grants	\$129,785
Non-government service delivery	\$47,522
Interest, dividends and other investment revenue	\$38,023

### Total Revenue

**\$943,947**

### Less Expenses

Employee remuneration and related expenses	\$392,004
Other expenses related to service delivery	\$207,800
Grants and donations made	\$290,376
Other expenses	\$2,108

### Total Expenses

**\$892,288**

### Net profit

**\$51,659**

### STATEMENT OF FINANCIAL POSITION

Total Assets	\$1,230,903
Total Liabilities	\$657,172

### Total Accumulated Funds

**\$573,732**

PLEASE NOTE: For a copy of the full report please visit the Charities Services website: [charities.govt.nz](http://charities.govt.nz)

CHARITIES NUMBER: CC25278

**3,944**  
hours  
Upskilling  
Ourselves

**5,723**  
hours  
Upskilling  
Community

**CCTV**  
Stickers  
created

**275k+**  
households  
across NZ

**87,296**  
Social Media  
Followers  
↑ 4%

**27,606**  
Website  
Visitors  
↑ 42%

'Tips and  
Advice' page  
↑ 28%

**69**  
Member  
Organisations  
across NZ

**2,304**  
Newsletter  
Subscribers  
↑ 9%

**97%**  
of members promote  
Regular Crime  
Prevention  
messaging

'Best ways to  
contact  
police' page  
↑ 54%



**MOU**  
signed with  
**AEM**



**Vertical**  
Neighbourhoods  
brochure  
created

**National**  
Enquiries  
**429**  
↑ 23%



**1,210**  
Street signs  
distributed

2024-25  
**Summer**  
Street Smarts  
social media  
campaign reach  
**12,523**



**Adopt-a-**  
Drain project  
initiated

**NSNZ**  
Impact  
Statement  
created

**744**  
Community  
Safety Survey  
responses

**195**  
Rural signs  
distributed

**Ooh Media**  
ads created  
& launched  
nationwide

**Community**  
Giveaways:

- Celebrating Community
- Random Acts of Kindness
- Grab bag collab (NEMA)
- Celebrating Volunteers
  - World Book Day