



# FLOURISH

NSNZ 2025 CONFERENCE  
15-16 OCTOBER • WELLINGTON



**EVENT PROGRAMME**

# Nau Mai...

## Haere Mai!

Thank you for being a part of **FLOURISH** - the 2025 Neighbourhood Support New Zealand National Conference.

As a nationally run network with over 70 Member Organisations across both rural and urban areas of New Zealand, **FLOURISH** presents a rare opportunity for us to come together as an organisation, and with our partners, to learn new skills, share ideas, be inspired, celebrate our successes, and have some fun. It is also a chance to recognise the invaluable support and outcomes that our members, volunteers, and partners contribute to Neighbourhood Support New Zealand and our local communities.

Here's to creating safe, resilient and connected communities across Aotearoa.

**Louise Grevel, Chief Executive Officer**  
Neighbourhood Support New Zealand



Thank you to our **NSNZ Board Members** for supporting us to bring this event together for our **NSNZ whānau!**



# Things to Note...

Over the next two days you'll find a diverse range of speakers, workshop topics, and opportunities to keep you both engaged and informed. Here are a few things to note at **FLOURISH**:

## • NETWORK AND NATTER

This biennial event is your opportunity for connections to **FLOURISH!** Connect and Kōrero with your fellow Coordinators, Board Members, Volunteers and Partners from: New Zealand Police, National Emergency Management (NEMA), and Fire and Emergency New Zealand (FENZ).

## • KŌRERO AND KAI

Where conversations spark, communities **FLOURISH!** Join us for a fun and relaxed evening to socialise and enjoy dinner from Naumi's popular on-site restaurant, Lola Rouge. Purchase your own pre-dinner drinks at the Naumi bar from 6:00pm, and at 6:30pm join us upstairs for dinner. The dinner theme is '**Flourishing Floral**' and the dress code is semi-formal (feel free to dress to the theme).

# For our Police Delegates:

## **NZ POLICE HUI - Network & Ideas Sharing Session**

**3:15pm, Wed 15<sup>th</sup> Oct** — A Police only session to hear your thoughts on how we can support you, share ideas, align nationally to our national strategy and connect with new contacts working in the same space. Anaru Graham, the national PLO, will lead the korero and collate your views and thoughts as part of establishing a national NSNZ PLO database.

# Programme Day One

## Wednesday 15<sup>th</sup> October

9:30 AM	<i>Registration Opens   Coffee + Tea   Networking</i>	GROUND
10:00 AM	MC Welcome + Housekeeping	LEVEL 1
10:10 AM	Opening Karakia	LEVEL 1
10:15 AM	NSNZ Welcome: Claire Steer, NSNZ Chair	LEVEL 1
10:25 AM	NZ Police Commissioner's Representative Address	LEVEL 1
10:35 AM	<i>Morning Tea   Networking</i>	LEVEL 1
11:00 AM	<b>Speak with Confidence, Share Your Story Presentation:</b> Monique Bradley	LEVEL 1
12:00 PM	<i>Lunch   Networking</i>	GROUND
1:00 PM	Over to You - Networking for Attendees	LEVEL 1
2:00 PM	<b>Life in the Public Eye Presentation:</b> Hilary Barry	LEVEL 1
3:00 PM	<i>Afternoon Tea   Networking</i>	LEVEL 1
3:15 PM	NSNZ Annual General Meeting / NZ Police Hui	LEVEL 1
4:15 PM	MC Day One Closing Address	LEVEL 1
4:30 PM	<i>Time to Get Ready for Evening Events</i>	GROUND
6:00 PM	<i>Pre-Dinner Networking</i>	GROUND
6:30 PM-9:00 PM	<i>Conference Dinner / Awards</i>	LEVEL 1

Creating **safe**, **resilient**, and **connected** communities.

# Programme Day Two

Thursday 16 <sup>th</sup> October		
8:30 AM	<i>Coffee + Tea   Networking</i>	LEVEL 1
8:50 AM	MC Welcome Back	LEVEL 1
9:00 AM	Minister of Police + Emergency Management & Recovery Address: Hon Mark Mitchell	LEVEL 1
9:15 AM	NEMA Address / Intro to ShakeOut: Sarah Holland, Chief Advisor to the Chief Executive	LEVEL 1
9:30 AM	National ShakeOut	LEVEL 1
9:40 AM	<b>Panel:</b> Strengthening Partnerships	LEVEL 1
10:30 AM	<i>Morning Tea   Networking</i>	LEVEL 1
11:00 AM	<b>Break Out Workshops</b> See Page 8 + 9 for Options	LEVEL 1
11:50 AM	<b>Break Out Workshops</b> See Page 8 + 9 for Options	LEVEL 1
12:40 PM	<i>Lunch   Networking</i>	GROUND
1:30 PM	<b>Break Out Workshops</b> See Page 8 + 9 for Options	LEVEL 1
2:15 PM	<i>Afternoon Tea   Networking</i>	LEVEL 1
2:45 PM	Wrap-Up Session: Where to From Here?	LEVEL 1
3:05 PM	Closing Karakia	LEVEL 1
3:10 PM	Conference Closes	

**Look Out | Reach Out | Help Out**

# Meet Your Speakers



## **Monique Bradley** **How Storytelling Drives Success**

Public speaking doesn't have to be scary — in fact, it can be one of the most powerful ways to connect, inspire, and influence. In this engaging and humorous session,

Storytelling specialist Monique Bradley will share practical tips to help you speak with confidence, calm your nerves, and use storytelling to bring your message to life. You'll discover how to capture attention, keep your audience engaged, and leave a lasting impression — whether you're giving a presentation, sharing your story in the community, or simply speaking up at a meeting. Attendees will walk away not only feeling inspired by the work they do, but equipped with simple, actionable tools to communicate that impact with clarity and confidence.



## **Hilary Barry** **Life in the Public Eye**

One of the most recognisable and popular faces on New Zealand television, Hilary currently hosts the prime-time TVNZ show, *Seven Sharp* with Jeremy Wells.

A multi-award-winning newsreader and presenter, Hilary has worked extensively in New Zealand on both radio and television and is an accomplished MC and public speaker.

Hilary will share stories from her life in broadcasting and weave in some lessons she's learned on the job that might help others navigate how to deal with the public and cope with criticism.



## **Bryan Ward** **MC / NSNZ Ambassador**

A highly respected Community Constable with 29 years of service in the NZ Police, Bryan is known for his unwavering commitment to youth, community safety, and mental health. He brings a unique blend of frontline experience, compassion, and innovation to every engagement.



## **Penny Gifford** **NZ Police Commissioner's Representative**

Acting Assistant Commissioner Road Policing and District Support.



## **Hon Mark Mitchell** **Minister of Police**

Minister of Corrections, Minister for Emergency Management & Recovery, Minister for Ethnic Communities, Minister of Police, Minister for Sport & Recreation and MP for Whangaparaoa.



## **Sarah Holland** **NEMA Address / ShakeOut Intro**

Chief Advisor to the Chief Executive at NEMA, Sarah is involved in designing initiatives to give effect to the whole-of-society approach to emergency management – such as strengthening community leadership, ownership and preparedness.

# Panelists



**Andrew Mortimore**

Superintendent, Director - Prevention  
**New Zealand Police**



**Tom Ronaldson**

Acting Manager Community Education  
& Behaviour Change  
**Fire & Emergency New Zealand**



**Duncan McLaggan**

Manager Community Partnerships & Investment  
**Auckland Council**



**Michelle Kitney**

Chief Executive  
**Volunteering New Zealand**



**Maggie Chum**

Senior Advisor, Social Community Resilience  
**National Emergency  
Management Agency**

# Break Out Workshops



## **STRENGTHENING COMMUNITIES THROUGH YOUTH INCLUSION**

Selena Wong | NS North Shore Coordinator

Selena has a double degree in Global Studies (Global Politics & Human Rights) & Arts (Sociology & Community Service in Youth Development). With a background in wellbeing, equity, & youth mentoring, she is passionate about empowering young people and communities to collaborate and thrive.



## **AI SIMPLIFIED: BOOST PRODUCTIVITY WITHOUT COMPROMISING PRIVACY**

Joseph Morgan | NanoTech IT

This interactive workshop is designed to make Artificial Intelligence accessible, practical, and safe. Together, we will explore how AI can be integrated into everyday operations to streamline tasks, enhance efficiency, and unlock new opportunities for growth. The session balances enablement with responsibility, showing how to harness AI tools while protecting privacy, safeguarding data, and maintaining community trust. Participants will leave with practical insights and the confidence to begin applying AI in ways that are both productive and secure.



## **PROTECTING PRIVACY**

Jacky Liang and Alex Robertson | Office of the Privacy Commissioner

Bringing key privacy considerations and an easy overview of obligations under the Privacy Act 2020 including:

- Protecting the personal information you hold
- What is personal information
- What is a privacy breach
- Responding to enquiries and access requests

Neighbourhood Support handles a lot of information and responds to a lot from the public. We're here to help you navigate the privacy elements within that, and welcome any questions you may throw our way.



## RELATIONSHIPS - LOCAL GOVERNMENT

**Duncan McLaggan | Manager of Community Partnerships & Investment at Auckland Council**

Duncan leads regional partnerships with a wide range of government and non-government organisations. His team is dedicated to improving community safety, minimising harm, and fostering thriving, resilient communities. Duncan has helped build long-standing relationship with Neighbourhood Support and his team developed and leads the City Centre Community Safety Plan for Auckland. He brings a strategic, collaborative approach to investment and engagement, driving initiatives that deliver meaningful social outcomes.



## RAISING COMMUNITY AWARENESS: AN OVERVIEW OF NEW ZEALAND'S NATIONAL SECURITY ENVIRONMENT

Representatives from the New Zealand Security Intelligence Service (NZSIS) will unpack New Zealand's evolving national security landscape. Participants will explore topics including foreign interference and violent extremism – and discuss their implications for our communities. This session will also highlight resources and tools available to help identify and manage risks, and explore ways we can work together to safeguard our nation's safety and security. This offers insights and actionable tools to support a safer, secure, and prosperous New Zealand.



## STRONGER TOGETHER: THE ROLE OF NEIGHBOURHOOD SUPPORT IN EMERGENCIES

**Mary Moore | NS Hastings Street Contact & Anaru Graham | NZ Police**

This interactive workshop explores how local Neighbourhood Support networks play a critical role during emergencies. Both Mary and Anaru were local leaders during the devastating 2023 Cyclone Gabrielle, in Hawkes Bay. They will discuss some of the challenges and lessons learned during their experience. They will highlight the importance of partnerships in our communities and assist participants to gain insights into building resilient, community-led responses. This workshop highlights the power of local connections in times of crisis.

# Thank you to our sponsors & supporters



**National Emergency Management Agency**  
Te Rākau Whakamarumarū



**NEW ZEALAND POLICE**  
Ngā Pirihimana o Aotearoa



## Meet Your **FLOURISH** Organisers



**LOUISE GREVEL**

NSNZ Chief Executive Officer



**KELSEY ARDERN**

NSNZ National Relationships Manager



**KIRSTY OLIVER-ROBSON**

NSNZ Marketing + Communications

If you have any questions or need anything throughout conference, please come find one of us and we will do our best to help you out!



**Phone:** 0800 463 444

**Website:** [neighbourhoodsupport.co.nz](http://neighbourhoodsupport.co.nz)

