OTAGO NEIGHBOURHOOD SUPPORT NEWSLETTER

MARCH 2021

Where has the last three months gone?

Joy and Jacqui

Everyone involved in Otago Neighbourhood Support has been busy building relationships, partnerships and connecting neighbours.

We continue to respond to the increasing numbers of membership inquiries from across the city (Waikouaiti to Middlemarch!).

Our National Exec team are following upon requests from North & Central Otago and Southland. After delays and uncertainty due to lock down we were pleased to finally welcome our CEO Tess Casey, NSNZ Chair Louise Grevel and Community Advisor Kesley Scarr for a three-day whirlwind tour of our patch. The team ran a workshop, met with senior Dunedin Police, Civil Defence Emergency Management staff and our Mayor as well as making visits to Oamaru to Gore! Never a dull moment and plenty of learnings for us all.

Off course along with all of this we continue to partner with others to providing community connecting events, check out the photo gallery at the end.

Groups continue to hold street BBQ's. lunches or other get togethers. A big thank you to the DCC Neighbourhood Matching Grant which is available to support these. Great BBQ at Goodall St Mosgiel recently, they accessed this grant for their food.

Looking ahead Otago Neighbourhood Support was fortunate to receive a grant from the Department of Internal affairs to enable us to upgrade our communications. This has allowed us to purchase two new laptops and engage a local firm to develop our website.

We are working closely with Civil Defence Emergency Management Otago on the introduction of the Gets Ready Database. All of these initiatives will enable us to improve the accuracy of our database and keep touch with you all.

We at Otago Neighbourhood Support do our best to keep in touch but with so many of you scattered across a wide area, it is challenging! I am full time and Jacqui Hyde our District Rep is part time with a focus on Mosgiel, so we do need you to get hold of us when you need something or have some great stories to share. We will be running events and trainings across the city throughout the year and look forward to meeting you at them, do make yourselves known!

Joy Davis, Regional Coordinator

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Photo Gallery

From left to right, NSNZ Board Member Lois Scott-Muir, Community Advisor Kelsy Scarr, NSNZ Chair Louise Grevell and NSNZ CEO Tess Casey

NSNZ Workshop February 2021

Otago Neighbourhood Support gives thanks to our Funders

We acknowledge our generous funders who have continued to support ONS , enabling us to serve and support our communities and also assist other not for profit groups.

Our funders provide us with the necessary funding (and sponsorship) for operational, project and volunteer costs; for costs to purchase resources, replace our vehicles, partner with others to supply community pantries, buddy benches, a wide variety of community events, training workshops, Scam awareness programmes, Whanau Fun Day events and 'Neighbours Day' events. This contribution is greatly appreciated by the Otago Neighbourhood Support Board of Trustees.

Our heartfelt thanks to:
The Dunedin City Council, NZ Police, COGS, DIA - Lottery Community, Alexander McMillan Trust, The Saddle Hill Foundation Trust, United Way, Neighbourhood Support NZ (Contestable Funding), The Southern Trust, Bunnings Dunedin, Mercy Hospital, Otago Community Trust, The Police Managers' Guild, The Bendigo Valley Sports & Charity Foundation, Otago Racing Club, Harcourts Dunedin, NZ Federation of Graduate Women (Otago Branch), Mosgiel-Taieri Community Board, Mosgiel Rotary, Mosgiel Lions , One Staff, Stationery Warehouse, Mosgiel New World, Chatsford Retirement Village

New Neighbourhood Support Coordinator Cromwell

Neighbourhood Support Cromwell is pleased to announce the appointment of Karen Palmer as Community Neighbourhood Support Coordinator.

Karen and her family have had a holiday crib in Cromwell for over 25 years and when her partner, Brett, accepted employment in Cromwell in August 2019, they decided to move here permanently.

Karen's background is as a teacher and sports coordinator. In her career she also worked for Sport Otago, CCSNZ and Sport Waikato. Outside of teaching, she had 11 years with the Dunedin South Community Patrol as their training officer. Karen currently works part time at the Cromwell Community House so she can be found there if people want to meet her or if there are any neighbourhood issues they want to discuss.

Karen's plans for her role as the Neighbourhood Support Coordinator are to ensure that Group Contacts and members are well informed and feel valued, to widen and strengthen the support and connections in the community and to work with the rural communities. Karen sees the importance of a coordinated working environment with other organisations like the Cromwell Community House, Community Patrol, Police and Civil Defence.

There are many things about Cromwell that Karen appreciates – the lake, the weather, the food and wine, the easy access to all the wonderful things Central Otago has to offer – but the thing that stands out most for Karen is how the people of Cromwell support each other. Many neighbourhoods already have their own little networks set up but formalising these through Neighbourhood support will ensure that all people in the community feel supported, prepared and resilient.

Karen can be contacted on our neighbourhood support email ns.cromwell.nz@gmail.com

Karen Palmer

The South Dunedin Community Patrol are seeking Volunteers to work within their team to support the Community and police, by helping to keep the Residents of Dunedin safe and secure.

√ Are you available for 4 hours per month??
√ Are you available between 8pm and Midnight??
√ Do you have a current drivers licence??
√ Do you enjoy driving??
√ Can you record what you have observed??
√ Do you like helping in the Community

If you can tick all the boxes and are prepared to go through the necessary training and security check that we will provide free, then we would love to hear from you.

Letter of interest to dunedinsouth@cpnz.org.nz

HOME TRADE SERVICES CONNECTS POLICE VETTED, RELIABLE TRADES PEOPLE TO SENIORS, STRAIGHT TO THEIR DOOR.

Get a job done around your home,
or maybe you need a personal grooming service.
If so contact Age Concern Otago.

Trades include:
- Gardeners · Beauticians-non diabetic nail cutting · Handymen
- Hairdressers · Plumbers · Builders · Pet care
- General cleaners · Plus many more.....

Services are available at reasonable rates and are flexible enough to meet your particular needs.

If you need a job done, or want to be part of our service.
Home Trade Services is for you!

Age Concern Otago
He Manaakitanga Kaumātua o Otākou
Celebrating Otago's older people since 1948

AGE CONCERN OTAGO
Please call us at 03 477 1040 or
0800 652 105
or e-mail us at
reception@ageconcernotago.co.nz

COMMUNITY PATROLS CPNZ NEW ZEALAND

WHO ARE WE?

Community Patrols of New Zealand (CPNZ) is a national organisation that was formed in 2002. CPNZ is funded at a National level by New Zealand Police and New Zealand Government, with the CPNZ National Office being based at Police National Headquarters in the National Prevention Centre. The CPNZ National Office supports over 5,000 volunteers in over 170 affiliated Community Patrols throughout New Zealand.

Community Patrols are organised and operated by their local communities and raise their annual operating expenses through local grants, sponsorship and donations.

Dunedin South Patrol caters to the needs of our local community, we are patrolling where and when best supports the local Police and the local community.

In partnership with others, we prevent crime and reduce harm through the active presence of trained patrollers. CPNZ's vision is a New Zealand where everyone feels safe and therefore our volunteers work closely with Police as extra "eyes and ears" through intelligence and observation to assist Police and other agencies to build safer communities.

Community Patrols are independent from the Police but receive regular Police guidance and, training.

If you are interested in Joining, please send your letter of interest to: dunedinsouth@cpnz.org.nz

What's The Best Way To Contact Police?

When to use 105

New Zealand Police encourage you to make a report online at 105.police.govt.nz, but you can also call them 24/7 on 105. Use 105 to report things like:

- Your car or bike has been stolen
- Someone has vandalised your wall
- You've lost your wallet or phone, or your handbag was stolen at the library
- Someone broke into your car and might have taken something
- You're a retailer and someone has shoplifted or driven off without paying for gas
- You suspect a scam or drug dealing
- Your house has been burgled (if you think the burglar may still be in your home, or running down the street, do not go inside - contact Police immediately by calling 111)

You can also use 105 to:

- Add information to your existing Police report
- Get in touch with your local Police station

If you can't get through to 105 for any reason, please call **0800 105 105**.

When to call 111

- There is a fire of any sort
- You need an ambulance because someone is seriously hurt
- Someone is breaking into your house right now
- There is car accident where people might be hurt, or cars are blocking the road
- Someone has been assaulted and the offender is still there
- You are afraid for your safety and or for those around you
- You need an emergency Police response

Call *555 (mobile phone only)

- For urgent but not life-threatening traffic matters that don't need an emergency response
- Continuous poor driving
- Traffic congestion, breakdowns and obstructions on the highway
- Please note: *555 calls are answered with less priority than 111 calls.

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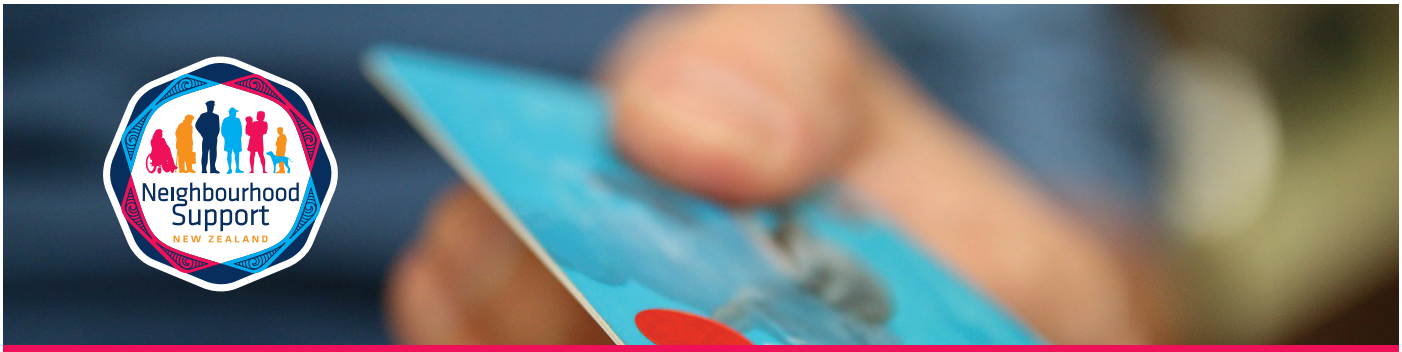

Credit & EFTPOS Card Fraud

Theft of credit and EFTPOS (ATM) cards is a common crime in New Zealand. So, too, is the associated fraud that comes with someone using a stolen card to purchase goods or services.

While Police work closely with banks and retailers to prevent this type of fraud, there are a number of simple things you can do to assist.

- Guard your Personal Identification Numbers (PIN) closely. Never give it out to anyone and avoid any easily guessed codes such as your date of birth or sequential numbers i.e. 1234.
- Keep your credit or EFTPOS card safe. If it is stolen or goes missing, inform your bank or credit card company right away and have it cancelled immediately.
- Never keep your PIN and card in the same place. Memorise it and ideally use different PINs for different cards / accounts.
- Do not let your card out of sight - even in a restaurant. If you need to you can always go up to the till directly to pay or have staff bring a portable EFTPOS machine to you.
- Destroy expired cards and sign new cards immediately.
- Match credit card and bank statements with your receipts. Follow up on any discrepancies.
- Keep a record of the card number, expiry and any numbers to call if your card is lost / stolen.
- Tell your bank or credit card company if you change your address so replacement cards are sent to the correct place.
- Be on the look out for 'skimming' devices that can read and store the encoded information on the magnetic strip of your card. These small devices have been found attached to ATMs, petrol pumps and other places where credit and EFTPOS cards are frequently used.
- Know who you're dealing with when shopping online. If you're unsure do a background check to make sure other's haven't reported the website as a scam. If the deal sounds too good to be true, it probably is!
- Only make telephone transactions when you have instigated the call and are familiar with the company or individual. If in doubt get them to send you an email with more information you can verify, never feel pressured to provide sensitive information or pay right away.

If dealing with customers, be ware of anyone who:

- Is nervous, trying to hurry things up or is using a newly valid card;
- Looks at the card before signing the transaction slip or signs slowly and awkwardly;
- Has a large number of cards and attempts to use several before one is approved;
- Watches closely during the authorisation request or can't provide photo ID;
- Purchases an unusual amount of expensive or random items indiscriminately;
- Can't provide photo identification when requested.

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Mosgiel Christmas Lights Tour - December 2020

Sandbagging Mosgiel - 3 January 2021

Whanua Fun Day - 23 January 2021

Otago Neighbourhood Support Team sausage sizzle. Struggling to keep up!

Tug of war

ONS host Community Builders gathering in Mosgiel, 22 February 2021

South Dunedin Hui 24 February 2021

Chatsford Summer songs
27 February 2021

13 March 2021 - Goodall St Mosgiel Neighbourhood Support Street BBQ, thanks to support from the DCC Neighbourhood Matching Grant

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Regional Coordinator
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