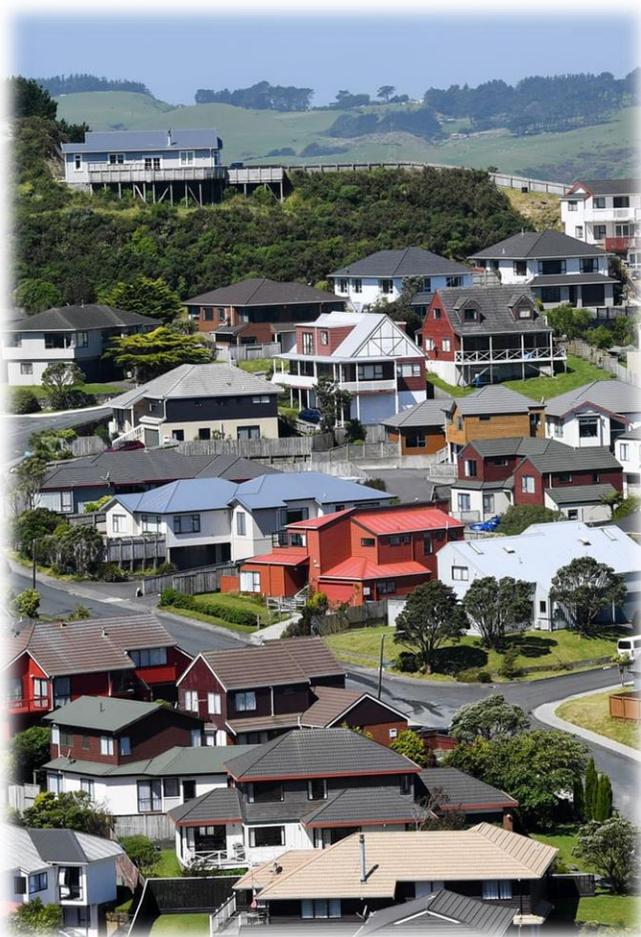


Strategic Plan

2022 - 2025



Te Kōpuni Kāinga o Aotearoa



Our Vision:

Safe, resilient and connected communities.

Our Purpose:

NSNZ connects a national network of community-based organisations and provides ongoing assistance and development to help them support neighbourhoods in Aotearoa.

Our Strategic Focus

Belonging to Neighbourhood Support is a welcoming, accessible and rewarding experience.

Our Strategic Goals

1. Create Capacity

Make it easier for NSNZ to do our work by making smart use of technology and simplifying systems and structures.

2. Improve consistency

Improve our practices and grow our brand by ensuring that Neighbourhood Support is consistently presented and articulated.

3. Develop capability

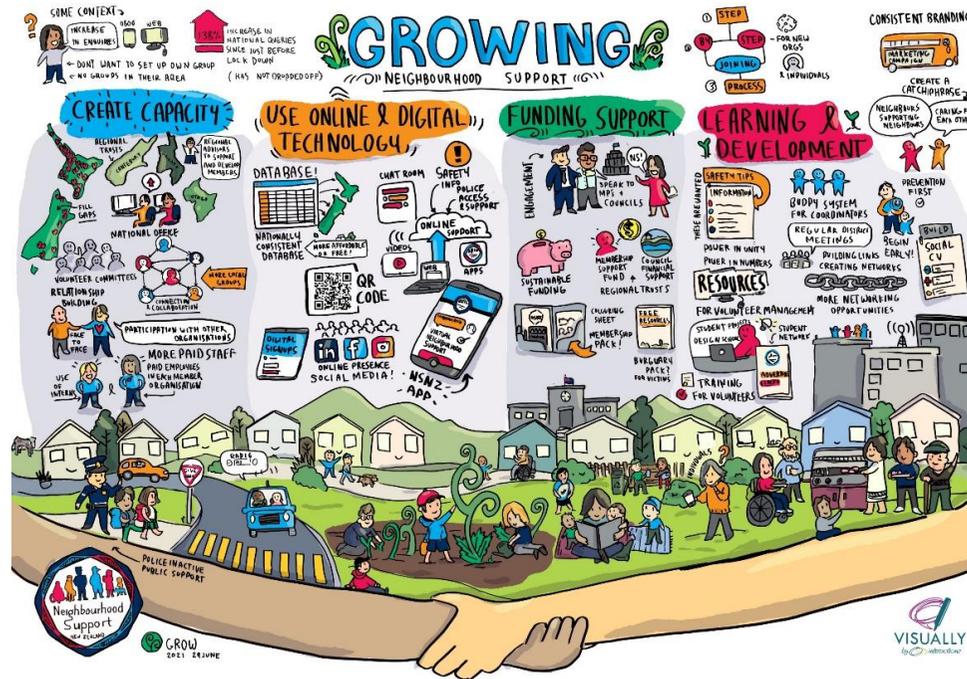
Provide ongoing networking, support and learning opportunities to ensure that NSNZ members are informed, motivated and effective.

Our Values

Manaaki

Integrity

Connectedness



What We Do:

Grow

We grow a connected national network of grassroots neighbourhood champions who mentor and support the building of face to face neighbourhood relationships, communication and action especially at street and neighbourhood levels.

Support

We support our member organisations, and through them local neighbourhood champions, so that they have the confidence, inspiration, and ability to do their work. We build a depth of local knowledge about local communities across NZ, their strengths, people, networks, resources, opportunities and challenges.

Connect

We connect with national service providers, government and community catalysts to listen, learn and engage in shared, practical collaborative initiatives focused on neighbourhood safety, support and resilience.

Strategic Actions

	Strategic Goals		
	1. Create capacity	2. Improve consistency	3. Develop capability
	Make it easier for NSNZ (including our member organisations) to do our work by making smart use of technology and simplifying systems and structures.	Improve our practices and grow our brand by ensuring that Neighbourhood Support is consistently presented and articulated.	Provide ongoing networking, support and learning opportunities to ensure that NSNZ member organisations are informed, motivated and innovative.
	Actions		
Systems and Processes	a. Investigate options for streamlining processes to help reduce overheads for member organisations, e.g. websites, newsletters and emails.	a. Work with member organisations to develop a consistent NS operating model that improves the experience for the public wanting to join and be involved with NS.	a. Develop an induction process and resource for new member organisations and new coordinators.
	b. Encourage and support District structures that enable greater efficiencies and collaboration, e.g. District Community Advisors, shared governance.	b. Develop resources and guidance that encourage and support businesses to form and be part of Neighbourhood Support networks.	b. Foster collaboration by providing opportunities for networking at a district and national level, including events and a peer mentoring or buddy system.
Volunteers	c. Review volunteer roles, including street contacts, to ensure they are fit for purpose and volunteers are well supported and managed throughout NSNZ.	c. Create a governance email list to ensure that the Committees and Boards of member organisations are supported and kept up-to-date with good practice.	c. Develop a training resource for volunteers and volunteer managers.
Community Engagement	d. Continue to implement the Youth Engagement Strategy.	d. Provide resources in accessible formats and language translations.	d. Improve our knowledge and understanding of Te Ao Māori and how we can work inclusively with diverse communities.

			e. Build our understanding of NSNZ's obligation to Tiriti o Waitangi and what this means for how we go about our work.
Partnerships and Collaboration	e. Work with NZ Police to provide member organisations with regular, consistent and localised intelligence and information.	e. Develop a resource for Police personnel working with NSNZ member organisations.	f. Work with NZ Police to build greater understanding of how we can strengthen our partnership.
	f. Continue to develop strategic and community partnerships and foster collaboration.		
Ongoing Membership Support and Development	g. Continue to provide funding support and advice.	f. Continue to review and update our suite of marketing resources.	g. Continue to develop new resources for the Members' Toolkit.
	h. Continue to investigate options for a nationally consistent CRM/database.		h. Continue to develop ongoing training opportunities.